

# New Customer/Account Opening Form



BSB  Customer Number  Suffix(s)  Date

Account Name

## Applicant(s) Details

### Applicant 1 (Titled / Non-Titled, Please circle one).

Customer Number

Customer (1) Full Name

Residential Address (PO Box is NOT acceptable)

State  Postcode  Country

Date of Birth  Mobile Phone Number

Home Phone Number

Email

Unique Word

Specific Occupation

Mailing Address (if different from above)

State  Postcode  Country

### Applicant 2 (Titled / Non-Titled, Please circle one).

Customer Number

Customer (2) Full Name

Residential Address (PO Box is NOT acceptable)

State  Postcode  Country

Date of Birth  Mobile Phone Number

Home Phone Number

Email

Unique Word

Specific Occupation

Mailing Address (if different from above)

State  Postcode  Country

## Foreign Applicants - AML/KYC Requirement

Does the applicant reside in an "Additional Know Your Customer Country?"  Yes (please complete Foreign Applicants section)  No

If Yes, complete the following fields:

Applicant Name  Country of Citizenship

Occupation  Salary Range\*  \$0 - \$30,000  \$30,001 - \$50,000

Reasons for opening an account in Australia   \$50,001 - \$100,000  \$100,001+

## Foreign Tax (FATCA & CRS) - Completion of this section is mandatory

Do any individual applicants have any tax obligations outside Australia?  Yes - Please complete section below.  No

Applicant Name  Country/Jurisdiction of Tax residence  Tax Identification Number (TIN) or Equivalent

Applicant Name  Country/Jurisdiction of Tax residence  Tax Identification Number (TIN) or Equivalent

If no TIN has been supplied, tick this box as confirmation that the country of tax residence does not issue TINs to its residents. If there is another reason why a TIN is not available, please state that reason.

## Privacy Disclosure (cont)

### 1. Collection of your personal information

We, Delphi Bank, collect your personal information to assess your application, to provide you with the product or service that you have requested and to assess any future applications for products or services you may make to us or our related entities. Collection of some of this information is required by the Anti-Money Laundering and Counter-Terrorism Financing Act 2006. If you provide incomplete or incorrect information we may be unable to provide you with the product or service you are applying for.

### 2. Collection of personal information about third parties

We may need to collect personal information about a third party from you as part of this application. If we do this, you agree you will advise that person that we have collected their information and that in most cases they can access and seek correction of the information we hold about them.

### 3. Use and disclosure of your personal information

We may use your personal information to perform our business functions (for example internal audit, operational risk, product development and planning). We may also use your personal information to confirm your details (for example contacting your employer to confirm your employment and income details).

We treat your personal information as confidential and only disclose it to others where necessary. For example, we usually disclose your information to organisations to whom we outsource functions such as mailing and printing houses, IT providers, our agents and specialist advisers such as accountants and solicitors. Other disclosures usually include joint account holders, account operators and account applicants, insurers, intermediaries and government authorities. Your information may also be disclosed to our related entities, our joint venture partners and Community Bank® companies where its confidentiality is maintained at all times.

### 4. Disclosure of personal information to overseas organisations

Some of the organisations we disclose your personal information to may be located overseas. Where an organisation is located overseas we will either take reasonable steps to ensure that it complies with Australian privacy laws or we will seek your consent to the disclosure.

### 5. Access to and correction of your personal information

In most cases you can gain access to personal information held by us. We will also take reasonable steps to amend or correct your personal information to keep it accurate and up-to-date. Please contact us if you would like to access or request a correction of your personal information by contacting your local branch or by calling 1300 660 550.

### 6. Direct marketing

We may use your personal information to inform you about financial products and services that are related to those you have with us or other products and services we think you may be interested in. These may be products and services provided by us, our related entities or other entities we are associated with. If you do not wish to receive any marketing material from us you can mark the box below or contact us on 1300 660 550.

I do not wish to receive marketing material from Delphi Bank

### 7. Privacy Policy

You should also read our Privacy Policy. Our Privacy Policy contains information about:

- (a) how you can access and seek correction of your personal information;
  - (b) how you can complain about a breach of the privacy laws by us and how we will deal with a complaint;
  - (c) if we disclose personal information to overseas entities, and where practicable, which countries those recipients are located in.
- Our Privacy Policy is available on our website [www.delphibank.com.au](http://www.delphibank.com.au) or by telephoning 1300 660 550.

## Personal Declaration and Account Signing Instructions

I/We confirm that all details provided in this application by me/us are true and correct. I/We also acknowledge that upon signing this declaration I/ we agree to abide by the relevant Terms and Conditions and accept full responsibility for transactions conducted on my/our account by me/us and additional cardholders nominated by me/us. If additional cardholders have been nominated by me/us, I/we authorise and instruct Delphi Bank to pay and honour all transactions on my/our account conducted by them. Authorisations for additional cardholders to transact on my/our account are to remain in force until revoked by me/us.

I/We confirm that I/We have read and agree to the Privacy Disclosure in this application.

I/we acknowledge that where accounts are in joint names, the money in the account/s is owned jointly by us and withdrawals from the account/s can be signed by either one of us OR as specified.

One to Sign  Two to Sign

By signing this form you agree to abide by all Terms and Conditions detailed in this form.

Eureka Debit Card/Visa Card  Delphi Online Banking (DB020)  Cheque Book  Term Deposit (DB027)  
 Deposit Book  Other Facility

Applicant (1) Signature

Applicant (2) Signature

## Bank Use Only

ADM

Signature

Date