

MEDIA RELEASE

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Delphi Bank enhances customer experience with new Mobile Banking App.

Just months after the launch of its overhauled Internet Banking platform, Delphi Bank announces its new Mobile Banking App.

The much-anticipated App acts as an extension of the Internet Banking platform, making it even easier for Delphi Bank customers to bank on the go – anytime, anywhere.

Head of Delphi Bank, Jim Sarris states that “Our new Mobile Banking App is really about building on the solid foundations we have laid with Internet Banking within our organisation”.

“This new product and the features included are a direct result of what our customers have said they wanted after using Internet Banking – and we are pleased we can respond by providing them with more choice and a range of convenient ways for them to continue banking”, Jim Sarris adds.

The introduction of the Mobile Banking App means that Delphi Bank customers will now have a greater end-to-end experience, and greater consistency when managing their money via mobile, tablet and PC.

Available for download on both Apple and Android devices, key features of the Mobile Banking App include the convenience to pay and transfer money on the go, access accounts quickly and securely via 4-digit PIN, and the ability to have greater control over personal card and account information.

“We understand from our customers that the number one thing they want is the ability to transfer funds and pay bills on the go. Both are now easy to do via their Apple and Android handheld devices”, Jim Sarris states.

The App will be available for download via the App Store and Play Store next week, and will be compatible with IOS 10 and 11, and Android 7 and 8 versions.

Delphi Bank remains committed to providing its customers with experiences that are easy, personal and supportive.

The Bank will continue to enhance its Internet Banking and Mobile Banking experiences, in line with feedback from its customers to further support their needs.

For any Delphi Bank media enquiries, please contact Marie Karabatsos, Marketing Manager, Delphi Bank on 0407 410 671 or Marie.Karabatsos@delphibank.com.au.

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